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WIDERRUFSBELEHRUNG UND MUSTER-WIDERRUFSFORMULAR FÜR VERBRAUCHER

Cancellation policy and sample-revocation form for consumers

Right of withdrawal:

Consumers have a right of withdrawal. A consumer is any natural person who enters into a transaction for purposes which mainly cannot be attributed neither to its commercial nor its independent professional activity. You have the right to withdraw within one month without giving reasons this Agreement. The cancellation period is one month from the day, you or a third party indicated by you, other than the carrier or have taken final possession goods. To exercise your right, you have to inform us,

TBS GmbH Werkstatteinrichtung
Schönebergstraße 14
D-52068 Aachen
Email: info@tbs-aachen.de
Telefon: 0241-559713
Telefax: 0241-5597159

by means of a clear statement (eg. as a consigned by post mail, fax or email) about your decision to withdraw from this contract. You can sure use the attached sample-revocation form , which is not required to be used. To safeguard the withdrawal period it is sufficient that you send your statement concerning the exercise of the withdrawal before the withdrawal period expires.

Effects of withdrawal

If you withdraw from this contract, we will reimburse all payments we received from you, including the costs of supply (with the exception of the additional costs arising from the fact that you have chosen a different method of delivery than the cheapest Ground Shipping offered by us), immediately and within fourteen days from the date on which we received the notification of the cancellation. For this repayment we use the same method of payment that you used in the original transaction, unless we expressly agreed otherwise; in no case you will be charged fees for this repayment. We may withhold reimbursement until we have received the returned goods back, or until you have demonstrated that you have returned the goods, whichever is earlier. You have to return the goods immediately and in any event not later than fourteen days from the date on which you send the cancellation of this contract or to hand over to us. The deadline is met if you send the goods before the deadline of a fortnight. You bear the direct cost of returning the goods. You have to pay for any diminished value of the goods, when this value loss is due to a not necessary handling by you to ascertain the nature, characteristics and functioning of the goods. The right does not apply to distance contracts for the delivery of goods which are not prefabricated and for their production an individual choice or decision by the consumer was made or which are clearly tailored to the personal needs of the consumer.

End of cancellation policy

Sample-revocation form

(If you want to withdraw from this contract please complete and return this form.)

- An:

TBS GmbH Werkstatteinrichtung
Schönebergstraße 14
D-52068 Aachen
Email: info@tbs-aachen.de

- I/we hereby give notice that I/we withdraw from the contract of purchase made by me/us on (please enter date here) of the following goods(*) / provision of the following service (*)

-Ordered on (*) / received on (*)

-Name of the customer/s (*)

-Address of the customer/s (*)

- Signature of the customer (only necessary if you withdraw on paper)

- Date

(*) Delete as applicable.

Our service for you:

How to get to your DHL return label quickly and easily: This is not a prerequisite for the effective exercise of the right. Just click on your country and you will come directly to our return portal for your country. For returns we will charge the following shipping costs:

- Germany (max. 31,5 kg/package): EUR 6,95,-
- Austria (max. 31,5 kg/package): EUR 15,-
- Belgium (max. 30 kg/package): EUR 15,-
- France (max. 30 kg/package): EUR 20,-
- UK (max. 30 kg/package): EUR 15,-
- Luxembourg (max. 31,5 kg/package): EUR 15,-
- Netherlands (max. 30 kg/package): EUR 15,-
- Spain (max. 20 kg/package): EUR 30,-
- Estonia (max. 31,5 kg/package): EUR 20,-
- Finland (max. 31,5 kg/package): EUR 30,-
- Ireland (max. 20 kg/package): EUR 25,-
- Romania (max. 20 kg/package): EUR 15,-
- Slovakia (max. 30 kg/package): EUR 15,-
- Slovenia (max. 30 kg/package): EUR 18,-
- Czech Republic (max. 30 kg/package): EUR 15,-
- Hungary (max. 20 kg/package): EUR 15,-
- Cyprus (max. 31,5 kg/package): EUR 15,-
- Greece (max. 30 kg/package): EUR 35,-
- Italy (max. 30 kg/package): EUR 20,-
- Poland (max. 30 kg/package): EUR 15,-
- Sweden (max. 20 kg/package): EUR 30,-



If your country is not listed, please contact our Customer Service via info@tbs-aachen.de